

2/28/15

10949

CUSTOMER: Carol & Steve Anderson

[ 1. Unacceptable 2. Not So Good 3. Good 4. Very Good 5. Outstanding ]

- |   | 1                           | 2                        | 3                        | 4                        | 5                                   |
|---|-----------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. Was your sales consultant thorough in his/her presentation, including material, labor etc., of your remodel project? | 1. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. Were you happy with the overall quality of the chosen products?  | 2. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. Was the Project Manager clear about the process of your remodel project?   | 3. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. Did the Project Manager maintain a schedule and keep you up to date?   | 4. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. Did the technician arrive as scheduled and keep you informed?  | 5. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 6. Did the technician do a thorough daily clean up on your job?   | 6. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 7. Overall quality of workmanship?  | 7. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 8. Would you refer us to others?  | 8. <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 9. Why did you choose Remodel Works? <u>LOCAL COMPANY &amp; SALES PRESENTATION.</u>                                     |                             |                          |                          |                          |                                     |

Comments WE ARE VERY HAPPY WITH OUR SHOWER REMODEL. THE QUALITY IS EXCELLENT AND THE WORK WAS COMPLETED ON SCHEDULE, MARY, NICK, AND CHRIS WERE ALL A PLEASURE TO WORK WITH ON THE PROJECT. THEY WERE ALWAYS FRIENDLY AND PROFESSIONAL. THANK YOU!

Rep: MARY Project Manager: NICK Tech(s): CHRIS D.

*We would appreciate your reply to this Evaluation Questionnaire within 10 days. Thank You!*